



APOLLO

PROPERTY MANAGEMENT

Accessibility Plan

Introduction

Apollo Property Management (“APOLLO”) strives to meet the needs of its Team Members and clients with disabilities and is working hard to remove and prevent barriers to accessibility.

Our business is committed to fulfilling our requirements under the Accessibility for Ontarians with Disabilities Act. This accessibility plan outlines the steps APOLLO is taking to meet those requirements and to improve opportunities for people with disabilities.

Our plan shows how APOLLO will play its role in making Ontario an accessible province for all Ontarians.

Statement of Commitment

APOLLO is committed to ensuring equal access and participation for people with disabilities. We are committed to treating people with disabilities in a way that allows them to maintain their dignity and independence.

We believe in integration, and we are committed to meeting the needs of people with disabilities in a timely manner. We will do so by removing and preventing barriers to accessibility and by meeting our accessibility requirements under the Accessibility of Ontarians with Disabilities Act and Ontario’s accessibility laws.

Customer Service

APOLLO is committed to providing accessible customer service to people with disabilities. This means that we will provide services to people with disabilities with the same high quality and timeliness as others.

We have developed a Providing Services or Facilities to People with Disabilities Policy governing how we will provide services or facilities to people with disabilities. Our policies are consistent with the principles of independence, dignity, integration and equality of opportunity for people with disabilities.